

Media Contact:
Joseph Schartz
Director of Communications & Public Relations
Midco®
605.759.8693 | Joseph.Schartz@Midco.com

Midco[®] Announces Fiber Network Expansion Across West Metro Communities

June 12, 2025 – West Metro Minneapolis, MN: Midco is proud to expand its awardwinning fiber internet network to homes and businesses in the following West Metro communities:

- Loretto (construction complete)
- Independence 2025
- Long Lake 2025
- St. Bonifacius 2025
- Shorewood 2025
- Spring Park 2026
- Minnetonka Beach 2026
- Woodland 2026
- Deephaven 2026
- Excelsior 2026
- Greenwood 2026

"We are thrilled to expand our Midco fiber network across the West Metro," said Midco President and Chief Operating Officer Ben Dold. "When Minnesota residents see our Midco trucks in their neighborhoods, we want them to know that our quality construction promise to restore property to its original state is part of our Customer Commitment. Our service and maintenance technicians are also first-time right certified, meaning services are installed or repaired right the first time."

West Metro residents can visit **Midco.com/Hello** today to preregister for services and view a live map showing projected fiber construction dates, progress and service availability in their area. Residents can also sign up for updates on Midco construction progress and be placed on a priority list for when services launch at their address. Business owners can fill out a consultation form to be contacted by a customer service representative.

Midco.com/Hello details the Midco fiber installation process that West Metro residents will see this summer:

- Step 1: Marking. Safety first! Before digging begins, we prioritize safety by working with local authorities to flag and spray paint underground utilities.
- Step 2: Prepping. Protecting your property. Our construction teams set fiberoptic access points at public easements to minimize disruptions to your property.
- Step 3: Laying. **Precise placement.** Guided by markings, we carefully expose underground utilities and install conduits for the fiber cables.

- Step 4: Restoring. **Tidying your space.** After construction, we remove all markers and restore your lawn.
- Step 5: Installing. Flexible scheduling. Set up an appointment at your convenience, and our technicians will arrive on time.

Midco teams are experts at working with residents to answer questions and ensure their yards are restored to their original condition. Residents can text 64326, email homesales@midco.com or start a live chat with a Midco team member at Midco.com/Hello to answer any questions they have.

"At Midco, our mission goes beyond providing first-in-class fiber internet service – it's also about supporting our West Metro communities," said Senior Community Relations Manager and Midco Foundation Executive Director Rhonda Erickson. "We love sponsoring projects, non-profits and events in the towns we serve because it reflects our commitment to being a force for good in everything we do."

Upcoming Midco sponsorships include Shorewood's <u>Concert in the Park</u>, July 17 at 6:00 p.m. at Freeman Park, <u>Tour de Tonka</u>, August 2 in Minnetonka, and a scoreboard sponsorship at Missile Park in St. Boni.

"We can't wait to get out and meet people at our upcoming summer sponsorship events," Erickson said. "These Minnesota communities are special to Midco and when we join a community, we want to contribute and help the community thrive."

This release is available online in our Press Room.

About Midco

Founded in 1931, Midco is a telecommunications leader redefining connectivity. We maintain market leadership by providing exceptional customer experiences using the region's most reliable owned and operated fiber network spanning 17,000 miles. Midco services more than 1 million homes and businesses in more than 400 communities with 1,900 team members across Kansas, Minnesota, North Dakota, South Dakota and Wisconsin. Our mission is to be the best communications company in the country for our neighbors, team members, partners and communities. To learn more, text 64326, call 1.800.888.1300 or start a live chat with a Midco team member at Midco.com/Contact today.









###